Missouri State:
- Mission and vision: missouristate.edu/advising/OurMissionandLocation.htm
- No specific advisement center SLO
- Create undeclared student handbook—prompted discussion on SLO
- Training for advising (hub)
- Academic advisement assessment
  - Helpful, friendly, reasonably accessible (within one week of calling), answered general
    ed questions, listens to me, respect, responds to phone/email, knowledgeable, referrals
- Advisor-level: students assess advisor and services
- 8 best practices
- Survey students when they declare a major—most do through their office, personalized from
  advisor vs. bulk email
- Links for assessment pieces:
  - http://www.missouristate.edu/advising/83861.htm
  - http://www.missouristate.edu/advising/95723.htm
  - http://www.missouristate.edu/advising/OurMissionandLocation.htm
  - http://www.missouristate.edu/advising/148758.htm

Advisor ratio (also do trainings): 200-300+
Other units: as many as 600

Ohio State:
- Have unit level and centralized SLO:
  exploration.osu.edu/Mlsc%20documents/Student%20Learning%20Outcomes.pdf
- Assess SLO through advisor-taught survey course
- Post-appointment survey: https://osu.az1.qualtrics.com/SE/?SID=SV_b7rlH7d0qWiRM7H
- All students declare in department/college
  - Exit interview emailed after they declare major—low response rate and too long.
    https://osu.az1.qualtrics.com/SE/?SID=SV_7XaCaYARhb6RMq

Advisor ratio: 350-400
Other units: range from 150-700

Assessment Institute
Things you want students:
- To know
- To do
- To value—how do you assess these?

CAS Standards for Advising: https://osu.az1.qualtrics.com/SE/?SID=SV_b7rlH7d0qWiRM7H
NACADA Core Values: http://www.nacada.ksu.edu/Resources/Clearinghouse/View-Articles/Core-values-
of-academic-advising.aspx